

2019 Annual Report



Charles Drew

HEALTH CENTER, INC.

"Growing a Healthy Community"



Tooth-Mobile

30 Metro



Public Housing



Grant Street



School Based Health Centers

A Message from the CEO



2019 has passed, and with it, we take this moment to look at our successes, challenges, and opportunities as a healthcare organization dedicated to those who are often overlooked and underrepresented, but who deserve world-class healthcare.

This year emphasized enhancing our operations that focused on primary healthcare, health maintenance, prevention, and patient education; because we know that an informed and knowledgeable patient is an empowered one. Our systems were further developed around ensuring that the patient has the information they need to take ownership of their healthcare. Moreover, we continued to provide meaningful solutions, remain diligent in our approach, and inspire a sense of excellence. Every day we lived our mission to grow a healthy community.

The challenges we face as healthcare providers are growing—the landscape of healthcare itself is changing. Charles Drew and our staff of dedicated professionals remain dedicated to navigating the hills and valleys. This included staying on top of the management of population health services, analyzing operational effectiveness, and addressing community needs. We dedicated time and efforts to understanding the barriers to healthcare—including rising costs, insurance coverage, and socioeconomic factors.

In 2019, Charles Drew Health Center Inc. served 15,587 patients, which accounted for 49,609 clinical visits.

Through our Health Care for the Homeless and Public Housing Primary Care programs, 4,125 unique patients received medical, dental, and behavioral healthcare. Patients 17 and under represented 36% of our patient population, with over 1,500 receiving much-needed care through our School Based Health Centers. While 47% of our patients were uninsured, CDHC provided

access to healthcare and wellness services that are second to none.

I offer my sincere gratitude to our Board of Directors, leadership teams, staff, and volunteers—as well as local, state, and federal partners. It is only through your support that the

Charles Drew Health Center had the opportunity to provide quality, affordable healthcare to our patient population.

Allow us to reflect on 2019 in this Annual Report, as we continue our unwavering commitment to community, integrity, and healthcare.

A handwritten signature in black ink, appearing to read 'Kenny D. McMorris'.

Kenny D. McMorris,
MPA, FACHE, CHCEF
Chief Executive Officer

FINANCIAL OVERVIEW

Fiscal Year Operating Budget Comparative Analysis

REVENUES

	2017-2018 Audited	2018-2019 Audited
Patient Service Revenue, Net of Uncollectible Provision	\$5,281,768	\$5,425,565
Grant Revenue	\$8,464,519	\$8,853,611
Contribution Revenue	\$938,656	\$842,527
Contract and Other Revenue	\$144,641	\$4,499
Investment Return	-	-
Total Revenues and Other Support	\$14,829,584	\$15,126,202

EXPENSES

Salaries and Wages	\$8,350,139	\$8,762,841
Employee Benefits	\$1,902,497	\$1,826,363
Purchased Services and Professional Fees	\$2,090,949	\$2,205,719
Supplies and Other	\$2,348,127	\$2,172,235
Total Expenses	\$14,691,712	\$14,967,158

OPERATING INCOME (LOSS)

Non-operating grants	(\$373,531)	(\$162,785)
Interest	\$7,721	\$48,191
Depreciation	\$503,682	\$620,944

ASSETS

Cash	\$1,271,640	\$799,945
Short-term Investments	\$119,992	\$120,393
Net Patient Accounts Receivable	\$791,473	\$606,933
Grants and Other Receivables	\$768,982	\$1,105,408
Other Assets	\$227,745	\$168,975
Property and Equipment, net	\$5,012,730	\$5,037,450
Total Assets	\$8,192,562	\$7,839,104

LIABILITIES

Accounts Payable	\$902,421	\$584,632
Line of Credit	-	\$257,243
Other Liabilities	\$805,162	\$1,029,098
Total Liabilities	\$1,707,583	\$1,870,973

NET ASSETS

Total Liabilities and Net Assets	\$8,192,562	\$7,839,105
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UDS Related Data 2019

Integration Rate
31.4%

Total Operating Costs
\$14,967,158

Behavioral Health Services

Service Utilization
15.60%

Patients
2432

Encounters
9316

Avg Visits / Patient
3.8

Dental Services

Service Utilization
32.7%

Patients
5103

Encounters
10763

Avg Visits / Patient
2.1

Medical Services

Service Utilization
75.9%

Patients
11834

Encounters
29530

Avg Visits / Patient
2.5

Cost Per Patient 2018
\$960.23

Unique Patients
15587

PROGRAM DATA



WIC

- Total eligible participants served: **2,927**
- Individuals tested for traces of lead: **1,536**
- Participants referred to additional CDHC services: **1,141**

Eligibility & Enrollment

- Number of assist with Marketplace and Medicaid: **2,483**
- Number of applications for Economic Assistance: **551**
- Number of individuals provided with disability equipment through the Enrichment Foundation: **33**

Reproductive Health Testing & Breast Cancer Screenings

- Screening rate for those age 50-75: **37.1%**
- Total patients screened: **226**
- Total patients age 50-75 screened: **140**
- Patients screened on mobile mammography events (included in above numbers): **68**
- Breast cancers diagnosed: **5**

Cervical Cancer Screenings

- Pap smears provided: **439**

Immunizations

- Vaccines given (total): **7,441**
- VFC given: **5,227**
- AIP given: **455**

STIs

- STI tests (gc/chlamydia): **2,810**
- STI positivity rate: **14.2%**
- HIV tests: **1,546**

Pharmacy

- CDHC pharmacy total number of 340B prescriptions dispensed: **34,516**
- Total number of unique pharmacy patients served: **3,905**
- Contract pharmacies prescriptions dispensed: **5,714**

OHS

- Female, male and infant participants: **548**

Tooth-Mobile

- School-aged patients served: **1,191**

School Based Health Centers

- Patients served: **1,556**



OUR BOARD OF DIRECTORS

CHAIRPERSON

John W. Ewing, Jr.
Douglas County Treasurer

VICE CHAIRPERSON

Christopher T. Rodgers
Creighton University Director of Community and Government Relations

Cho Aye
American Family Insurance, Sales and Service Specialist

Malaby Byrd, Jr.

Terrence S. Byrd
Siena Frances House, Transportation Coordinator

Fred Conley
Self-Employed

Susan Crawford
Creighton University, Professor of Political Science and International Relations

Ernestine Dorsey
Retired

Jennifer Genua-McDaniel
Genua Consulting, LLC, Chief Executive Officer

Eric Payne
Midwest Gastrointestinal Associates, PC, Office Manager

SECRETARY

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IFYS Home Healthcare, Inc. Owner/Entrepreneur

TREASURER

Patricia Brown
Retired

Brenda Paiz
*First National Bank, Vice President,
HR Business Partnering*

Ann Schumacher
CHI Health Immanuel Medical Center, President

Keith Station
Heartland Workforce Solutions, Director of Business Relations

Marvin L. Stancil, M.D.
*UNMC, Assistant Professor and Medical Director,
Maternal Care Program*

Raymond Stoupa
*Creighton University, School of Medicine,
Chief Financial Officer*

Sheila Wrobel
CHI Health, Corporate Responsibility Officer

OUR VISION

Charles Drew Health Center, Inc. is a Community Health Center committed to providing affordable and accessible health care to all people. We strive to improve the health status of the communities we serve.

We provide services to all people regardless of age, race, ethnicity, religion, sex, sexual orientation, gender identity, gender expression, culture, national origin, immigration status, physical or mental disability, socioeconomic status, source of payment for care, or ability to pay. We work to eliminate or minimize any barriers patients may have and assist them with any applicable resources to receive the care that they need.

OUR VALUES

Improved Performance to provide healthcare and support services for our customers with ever-increasing quality

Customer-Driven to provide healthcare and support services focused on, determined by, and evaluated by our customers

Accessibility to provide healthcare and support services that minimize barriers to our customers (cost, location, awareness, etc.)

Ethical Practice to provide healthcare and support services that conform to the highest standards of ethical and medical practices.



Dedicated to providing quality comprehensive health care in a manner that acknowledges the dignity of the individual, the strength of the family, and the supportive network of the community.



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